



Hopton & Stanton Surgeries



20 May 2016

Update - edited 23/5/16

The community has raised three things that could support the approximately 1500 patients on our list who are affected by the transfer of Hopton GP services to Stanton. Phlebotomists and nurses will still be at the Hopton Surgery until 2017.

Transport, repeat medication requests and parking were those three things. Here is a brief update on each.

Transport

The Practice is trialling a bus service driven by volunteers from the Hopton High Street Chapel. We were approached by the pastor who has kindly supported us in this. It was agreed that GPs will identify people who might benefit and give them the contact to the service. This approach means that it is used appropriately and doesn't place too much of a burden on the volunteer group who are very much in their formative stages. We are also making enquiries into another community transport scheme.

Repeat Medication

To provide a safe and legal service to housebound patients, we are in discussion with Botesdale Health Centre to share a delivery service. We are hoping to get three hours during the week for deliveries. For other patients who are able to travel, we can factor in a visit to a central location for collection from the van. This is something the practice wants to trial to see if works. All patients are asked to continue using the online service, telephoning the surgery or using the side slip to order a repeat prescription.

Parking

Please report any concerns about parking to the practice, letting us know times and dates of when you experienced a problem. We have carried out spot checks at various times however we do need your help to allow us to work out when there are peak parking times.

The practice is still investigating draft options to expand the Stanton site to create a further two consulting rooms, and we will work with the Community Action Group to look at these and other ideas. This draft appraisal should be completed by the end of June.

Lastly the practice staff recognise that patients are sometimes waiting longer when they arrive for an appointment and we want to thank you for your patience. If you have any comments to make or questions to ask, please do so by clicking [here](#).