

Stanton

Stanton, Bury St Edmunds, IP31 2XA

Showing responses about **all questions** from **all patients**

Showing weighted results ▼

Your local GP services



99% find it easy to get through to this GP practice by phone

Local (CCG) average: 77% | National average: 70%

Show breakdown



97% find the receptionists at this GP practice helpful

Local (CCG) average: 91% | National average: 90%

Show breakdown



78% are satisfied with the general practice appointment times available

Local (CCG) average: 69% | National average: 66%

Show breakdown



77% usually get to see or speak to their preferred GP when they would like to

Local (CCG) average: 53% | National average: 50%

Show breakdown

Making an appointment



79% were offered a choice of appointment when they last tried to make a general practice appointment

Local (CCG) average: 66% | National average: 62%

Show breakdown



87% were satisfied with the type of appointment they were offered

Local (CCG) average: 78% | National average: 74%

Show breakdown



98% took the appointment they were offered

Local (CCG) average: 95% | National average: 94%

Show breakdown



83% describe their experience of making an appointment as good

Local (CCG) average: 74% | National average: 69%

Show breakdown

Your last appointment



54% waited 15 minutes or less after their appointment time to be seen at their last general practice appointment

Local (CCG) average: 69% | National average: 69%

Show breakdown 



95% say the healthcare professional they saw or spoke to was good at giving them enough time during their last general practice appointment

Local (CCG) average: 90% | National average: 87%

Show breakdown 



97% say the healthcare professional they saw or spoke to was good at listening to them during their last general practice appointment

Local (CCG) average: 91% | National average: 89%

Show breakdown 



95% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last general practice appointment

Local (CCG) average: 90% | National average: 87%

Show breakdown 



97% were involved as much as they wanted to be in decisions about their care and treatment during their last general practice appointment

Local (CCG) average: 96% | National average: 93%

Show breakdown 



99% had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment

Local (CCG) average: 97% | National average: 96%

Show breakdown 



91% felt the healthcare professional recognised or understood any mental health needs during their last general practice appointment

Local (CCG) average: 89% | National average: 87%

Show breakdown 



99% felt their needs were met during their last general practice appointment

Local (CCG) average: 97% | National average: 95%

Show breakdown 

Your health



82% say they have had enough support in the last 12 months to help manage their long-term condition(s)

Local (CCG) average: 84% | National average: 79%

Show breakdown 

Overall experience



95% describe their overall experience of this GP practice as good

Local (CCG) average: 86% | National average: 84%

Show breakdown 

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