

Stanton Medical Practice

A new vision for the future healthcare of our community

Why is there a need for change?

- **Our patient list is growing**

Due to multiple local housing developments, the number of people joining our patient list is growing (+4% during April 2015 – March 2016) and further developments are probable in the future.

- **Stanton is growing**

Stanton has been designated a Key Service Centre and a rural employment area in the St Edmundsbury Borough Council Rural Vision 2031 Core Strategy (2014) in recognition of the important role it has to play in serving the residents of the village and those that live in the immediate surrounding area. The existing services and facilities in Stanton are located in the main part of the village and this is where any future growth in Stanton should take place in order to ensure sustainability objectives are met.

- **We need to expand our current facilities**

The practice has surpassed operational capacity at its main site (Stanton Surgery) and in addition, is now accommodating GP consulting and dispensing services previously delivered from Hopton Surgery (the branch location). In January 2017, the Nurse-led services currently delivered from Hopton Surgery will also move to the Stanton Surgery.

What are the options?

Hopton & Stanton Surgeries Premises Option Appraisal (June 2016) was undertaken on behalf of the practice by an independent consultant, Chadwick Taylor Consulting, to determine the preferred way forward for the configuration of practice premises in Hopton and Stanton. It draws upon past experience and recent discussions with both NHS West Suffolk CCG and NHS England, and sets the context for the practice's application for financial support from the Estates & Technology Transformation Fund (ETTF) in 2016/17. The focus of this investment will be to meet the NHS England strategic aims, which are to:

- Maximise use of premises.
- Ensure value for money.
- Support seven day working across the NHS.
- Facilitate co-location of primary care services.

Option	What is it?	Status	Decision
<u>Option A - Do nothing</u>	Retain both existing premises (Hopton and Stanton)	Not viable	Due to the landlord's decision to change the configuration of the property to expand the current dental area, the GP practice has had no choice but to vacate the Hopton premises due to inadequate space for staff, dispensing and infection control, so this not a viable option.
<u>Option B - Do minimum</u>	Re-provide the Hopton surgery within Hopton and retain the current Stanton premises. This option envisages the creation of a self-contained suite of two clinical rooms with ancillary spaces – reception, waiting, dispensary, toilets etc., in Hopton.	Shortlisted but now not viable	Removed from shortlist after assessment process because: New premises within Hopton does not fit the current criteria for NHS England funding support unless it is open all of the core hours which is not a possibility.
<u>Option C – Multi-agency re-provision (Hopton)</u>	As for option B, but in collaboration with other health and social care providers, to encourage closer working relationships and better utilisation of the facility.	Not viable	The population of Hopton and surrounding villages is too small to justify a development of this scale, and the potential for joined-up working is better illustrated by Option F.
<u>Option D – Consolidation</u>	Extend the existing surgery at Stanton to provide facilities for patients who previously used the Hopton surgery.	Not viable	The site is considered too small, with insufficient scope for car parking to sustain any expansion.
<u>Option E - New build (primary care only)</u>	Replacing both the Hopton and Stanton premises with a single new build, on a different site, which is accessible to all of the practice catchment area (and beyond).	Shortlisted	This is seen as the first phase of Option F to provide high quality healthcare for all of the practice's patients now and into the future.
<u>Option F – New build (multi-agency)</u>	As Option E, but also providing additional facilities for other health-related services and social care providers, to develop closer working relationships.	Shortlisted (<i>Best option</i>)	This is seen as the best option for the future.

What does our vision for the future look like?

A purpose-built GP surgery that delivers a robust health hub for the local community completed within the next 2-3 years.

- Central premises that are fit-for-purpose with modern facilities to deliver continued high quality care that meets the needs of the whole community and allows for community growth well into the future.
- The development of closer working relationships with community healthcare teams including health visiting and midwifery, schools and outreach secondary care services to ensure continuity of care for all our patients.
- Training facilities to improve the scope, innovation and efficiency of our services
- Scope for future development to include other agencies such as social care

What are the anticipated benefits for our patients?

1. More GP consultancy and treatment rooms
2. Increased appointment availability
3. Increase of outreach services such as phlebotomy and falls services
4. Increase of in-house minor surgery procedures
5. Increase of minor injuries capacity
6. Longer hours access to pharmaceutical services than currently available
7. Improved physical disability access to clinical services
8. Space to provide additional services such as specialist diabetes management, sexual health and contraception services, radiology and mental health services
9. Possible new diagnostics clinics saving hospital trips
10. Smarter working to target close support of vulnerable groups and learning disability patients
11. Improved access to wraparound healthcare (individualised care management process for children and young people with serious or complex needs)

What additional services are available to Hopton patients following the transfer of GP services from Hopton to Stanton?

1. Dispensing services

We have a telephone repeat prescription service and online requesting as well as the traditional prescription side-slip. The practice is in the final stages of working with Botesdale GP surgery to set up a collection and delivery service for medicines. In order to make this service available as soon as possible, it will begin as a collection point service at a central Hopton location for one hour per week, so that patients do not have to travel to Stanton to collect these in person. It is hoped to have this up and running by the end of October.

2. Transport

- *Rickinghall Community Bus* is an existing community transport service that charges 50p per mile and covers the whole area of the practice population. Contact: Gordon on 01379 897109.
- *Voluntary Network Connecting Communities* transport service at *suffolkonboard.com* covers the practice population area. There is an annual registration fee of £10 and trips are charged from 55p per mile. Contact 01440 712028 (press 1 for Bury St Edmunds area).
- *Hopton High Street Chapel* also offers a limited volunteer transport service to patients whose need is identified by the GPs.

3. Stanton Community Health Centre

Following the transfer of services from Hopton in January 2017 we will be utilising consulting space in Stanton Community Health Centre (12 The Chase) as a stopgap pending new premises.

4. Parking at Stanton

Parking is under pressure at peak times. Following discussion with NHS Property, patients can use the car park at Stanton Community Health Centre (12 The Chase) as well as the car park at Stanton Surgery. We ask that patients inform our reception staff of any issues in the car parks.

How can you have your say?

We are keen to hear your comments and suggestions on our new healthcare vision and details of any services you would like to see included, or any other concerns or suggestions you may have about the changes. Simply fill in our **Comment and Suggestions Card** and hand it in at one of our events or at the practice reception, or fill in the **Comments and Suggestions Form** on the practice website (*Contact Details* page).

How can you become more involved with the practice?

- There is the opportunity to join the virtual (online) Patient Participation Group (PPG) which has been involved in a number of issues including helping with the practice test online access services and the hospital system upgrade.
- We are also asking for patients' opinion on developing a face-to-face entity to complement the virtual PPG.

(Use a **Comment and Suggestions Card** at the events or submit a **Comments and Suggestions Form** on the practice website if you're *interested in joining up*.)